System Center

Operations Manager Health Check

Deliverables

Executive Summary

◆ High level summary

◆ Results and recommendations

Detailed Report

◆ Detailed documentation of identified risks

◆ Recommendations and best practices

◆ Comments by operations manager expert

Remediation plan

◆ Prioritized risks with help from an expert in the field

◆ Prioritized risks and recommended actions with comments by an Expert

◆ Execution times and ownership set

Overview

Keeping infrastructure, applications and systems running is vital to many organizations and therefore it is important to have a working monitor solution. This helps organizations to be proactive and minimize the cost when something is about to happen or happens in the environment. This offering provides your organization with strong recommendations and a plan for a more robust and secure Operations Manager environment by performing a health check and delivering an actionable result.

Key Features

The System Center Operations Manager Health Check offering has been de-veloped to collect and analyze as much as possible in the Operations Manager environment. We collect as much data possible and with the analyzed data we identify risks that are classified by severity. The identified risks have comments and recommendations with them and are delivered in a prioritized order. At the end of the delivery an executive summary is presented with the detailed reports. The remediation activities are planned together based on your priorities.

Agenda

This is a three-day offering with a two-day onsite or remote engagement. The two days does not have to be sequential dates. The exact dates are set during a preparation-call.

Preparation:	Identify participants, Set dates, Prerequisites
First Day:	Data collection
Second Day:	Data Analysis, Prepare report (no customer involvement)
Third day:	Executive summary, Technical remediation planning

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Delivery Details

Value proposition

Governance Awareness

◆ Executive presentation
◆ Technical explanations
◆ Health
◆ Security
◆ Operations

Knowledge Transfer

◆ Explanation of findings
◆ Discussion about the risks

Next step plan

◆ Prioritized activities

Keeping your systems and policies up to date

◆ Measurement of your current configurations

In-Scope

This assessment is focused on System Center Operations Manager and related dependencies. The assessment covers one Operations Manager Management Group.

Here are some of the areas that are covered by the assessment:

- Current design
- Naming convention
- Documentation
- General settings and performance on SQL
- General settings and best practice settings in Operations Manager
- Operations Manager version and Update
- Rollups
- Agent Status
- Management Server Status
- Gateway Server Status
- Alerts
- Subscriptions
- Management Packs

Out-Scope

This is a health assessment focusing on Operations Manager monitor platform meaning that other products which Operations Manager monitors, is not in-scope.

Requirements

Specific requirements for performing the delivery is set in a preparation call. The tools are provided and run by an Advania expert. Account/accounts with Admin permission to both Operation Manager and SQL Server where Operation Manager databases are present on are needed. If the Health Check is done Remote, VPN and/or RDP access to Operation Manager servers and SQL Servers (or connection with SQL Admin Studio) are needed.

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